

CENTRAL Bed & Breakfast, Kolkata

Guest Terms & Conditions

Check-In / Check-Out

- Check-in time: 1:00PM
- Check-out time: 10:00AM
- Early check-in and late check-out are not permitted under any circumstances.

Booking & Occupancy

- Each booking is valid for maximum 2 guests per room.
- Any additional guest(s) will incur extra charges, subject to availability of extra bedding.
- Bookings are strictly non-refundable, even in case of date change, cancellation, or no-show.

ID & Registration

- All guests must sign the guest register and provide valid government-issued photo ID (Aadhaar, Passport, Driving Licence, or Voter ID) at the time of check-in.
- Foreign nationals must present a valid passport and visa and complete the C-Form.
- Guests failing to provide valid identification will not be permitted to check-in, and no refunds will be issued.

Smoking & Fire Safety

- Smoking / hookah is strictly prohibited inside all rooms and common areas. Smoke alarms are installed. Violation will result in a recovery fee of Rs. 5,000 and immediate eviction without refund. Tampering with fire safety equipment (e.g., smoke alarms) will result in a penalty of Rs. 10,000 and eviction without refund.

Food & Kitchen Use

- Guests are welcome to order food through delivery apps (e.g., Swiggy, Zomato).
- Cooking is not allowed inside the rooms or on the property.
- Guests are responsible for proper disposal of food waste and maintaining cleanliness. Any damage caused by food spills or stains will be charged at replacement or cleaning cost.

Quiet Hours & Conduct

- Please maintain silence between 9:00PM and 9:00AM to respect other guests and neighbours. Violation of quiet hours or conduct policies may result in a warning or immediate eviction without refund, at management's discretion.
- Parties, loud music, or gatherings are not permitted.
- Consumption of alcohol is permitted only in private rooms and must comply with local laws. Public intoxication or disruptive behaviour will result in eviction.
- Visitors not part of the booking will not be allowed on the premises without prior approval from the management.

Damage & Liability

- Guests are responsible for any damage or loss caused to property or furnishings during their stay.
- Guests are liable for any damage, loss, or excessive cleaning required due to their stay, charged at replacement or professional cleaning cost.

Security & Responsibility

- While we strive to ensure safety, the management is not responsible for loss of valuables.
- Guests are advised to secure their belongings and lock the doors when stepping out.
- The property is equipped with CCTV in common areas for guest safety.

Pet Policy

- Pets are not permitted, except for certified service animals with prior approval and documentation.

Right of Admission Reserved

- The management reserves the right to refuse or cancel bookings, without refund, if guests violate any of the above policies or display inappropriate behaviour.

Force Majeure

- The management is not liable for failure to provide services due to events beyond our control, including but not limited to natural disasters, government orders, or utility failures. In such cases, no refunds will be issued, but management may offer rescheduling at its discretion.

Local Law Compliance

- Guests must comply with all applicable local, state, and national laws during their stay. Any disputes arising from these terms or the guest's stay will be resolved through mediation in Kolkata, under the jurisdiction of the courts of Kolkata, West Bengal.